


# Transitioning to a New Records Management System (RMS)

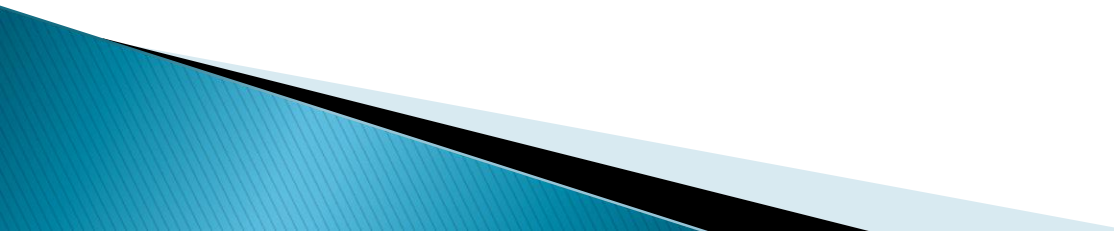
# Current Vendor – Spillman Technologies, Inc.

- ▶ The City of Torrance entered into an Agreement with Spillman Technologies, Inc., on November 15, 2005, for the purchase and installation of a new Public Safety Information System for Police and Fire.
  - ▶ The System includes Computer Aided Dispatch (CAD), Records Management System (RMS), and Mobile Data Computer (MDC) modules; collectively referred to as CAD/RMS. The System also includes a number of other Applications including but not limited to Property and Jail Management.
  - ▶ The amount of the Agreement was not to exceed \$1,980.011.
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# Spillman Continued

- ▶ In order to work with the new System, 57 MDCs were replaced with computers that met required system specifications. Other hardware purchases required to implement the Spillman technology included servers, disk storage, wireless adapters, and desktop computers in an amount not to exceed \$619,989.
- ▶ On-going Spillman costs include Annual Maintenance (varies from year to year but this year was \$136,888.), and any additional software integration/interfaces not negotiated at the time of purchase.
- ▶ Some recent integration/interfaces have included a Property Room bar code scanner (\$2,010.), Locution Interface/Fire Alert System (\$39,374.), and a CAD2CAD/McCormick Interface (\$23,512.).

# Why Transition?

- ▶ mark43 developed a leading edge software program for our Gang Detectives to effectively investigate crime patterns.
  - ▶ The system was developed with the end user in mind
  - ▶ Developed and implemented a RMS for Washington, D.C. Police – went live in August
  - ▶ Modern technology platform and business approach
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# Transition continued . . .

- ▶ Preparing the department for the future
  - Improved data entry and retrieval
  - Information sharing opportunities
- ▶ Stakeholders were invited to a briefing in 2014 to show the capabilities of a new modern system
  - Many department specific concerns were expressed
  - Continued dialog between IT personnel
- ▶ Waiting for mark43 DC rollout

# New Hurdles Identified

- ▶ Plan was to obtain a partnership agreement between the city and mark43
  - ▶ Spillman contract makes it unlikely that we will be able to separate the CAD from RMS.
  - ▶ All or nothing
  - ▶ Slow down transition timeline
  - ▶ Issue RFP down the line when competitors are available
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